

Important Information about Paying for Your Care at Oneida Quick Care

Oneida Quick Care is a participating provider in many health plan networks. You can find a list of the plans in which we participate at **www.oneidahealthcare.org**. Some health plans use smaller networks for certain products they offer so it is important to check whether we participate in the specific plan you are covered by. Our list will tell you if we do not participate in all of a health plan's products.

It is also important for you to know that the physician services you receive in the office may not be the only service that you might receive a bill for, and may be billed by other providers. Other services at the Oneida Quick Care, such as your x-rays, reading of the x-ray, durable medical supplies (DME) may be by the actual provider of those services. Physicians and other Service Providers bill for their services separately and may or may not participate in the same health plans as the hospital. You should check with the physician arranging your hospital services to determine which plans that physician participates in. Plan participation information for physicians employed by the hospital can be found at **www.oneidahealthcare.org**. Oneida Quick Care contracts with a number of physician groups, such as anesthesiologists, radiologists, pathologists and telemedicine, to provide services at the hospital. Contact information for the physician groups the hospital has contracted with is available at **www.oneidahealthcare.org**. You should contact these groups directly to find out which health plans they participate in.

You should also check with the physician arranging for your hospital services to determine whether the services of any other physicians will be required for your care. Your physician can provide you with the name, practice name, mailing address and telephone number of any physicians whose services may be needed. Your physician will also be able to tell you whether the services of any physicians employed or contracted by Oneida Healthcare are likely to be needed, such as anesthesiologists, radiologists and pathologists. Contact information for these physicians is available in the attachment and at **www.oneidahealthcare.org**. You should contact these groups directly to find out which health plans they participate in.

Hospitals are required by law to make available information about their standard charges for the items and services they provide. This information is available at **www.oneidahealthcare.org** or by contacting our Patient Accounting Specialist at 315-361-2915.

If you do not have health insurance, you may be eligible for assistance in paying your hospital bills. Information about financial assistance is available at **www.oneidahealthcare.org** or you may contact our customer service representatives who are available to assist you as follows:

<p>Customer Service Representatives Available 9am - 3pm Monday - Friday</p>
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