We Have The Professionals.
We Have The Technology.
Picture of the Month

The above picture represents our ECF residents and staff showing their support for the Syracuse Basketball Programs who both made it to the final four. On Facebook this photo was liked by 147, shared by 47 and seen by thousands of people. It’s our “Pic of the Month.”

Emergency Room Update

This chart represents the percentage of patients from our Emergency Department that gave a positive response to questions asked by CipherHealth during the month of February. CipherHealth is an automated call back system that gathers feedback from patients who use our ED. These results represent an improvement and reflect positive results. Keep up the good work!

Our Vision

A community of caring professionals with up to date skills, working together to deliver personalized, coordinated care, while employing advanced technology, resulting in a positive experience for patients, residents and their families.

Contact Info

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Oneida Healthcare has received The Joint Commission’s Gold Seal of Approval for Quality
Dear Fellow Employees,

Oneida Healthcare applied for a NY State grant and was awarded $6.75 million to pursue development of an on campus Cancer Care Program.

We are currently in discussions with Roswell Park Cancer Institute, Buffalo, NY with the goal of developing this center as a Joint Venture between us and them. We are finalizing the plan for the center, how it would be staffed as well as how we project it will do financially.

The program will consist of an infusion center where Cancer Treatment will be provided, a Radiation Oncology Center as well as support space for the telemedicine services, consumer services such as wigs, mastectomy kits, meeting space for support groups etc.

What is exciting is the fact that we will bring “World Class” oncology care to our communities including treatment protocols that will be provided by physicians hand picked by both Oneida Healthcare and Roswell Cancer Institute.

Our goal, if all the preliminary work goes well, will be to be operational by early 2017. There will be more to come as we develop our plans for long term success.

Dear Fellow Employees,

Please join us in welcoming Harry F. Slife Jr. PhD to Oneida Healthcare’s Board of Trustees. Dr. Slife is the Dean of the School of Health Professions and Education at Utica College and a retired United States Army Colonel.

Dr. Slife served 30 years of active duty in both the Chemical Corps and Medical Service Corp. He was formerly a senior program manager for General Dynamics Information Technology, where he was responsible for management, business development and strategic planning in the area of medical research and research support services. Dr. Slife was also an adjunct professor of chemistry and physics at Hood College in Maryland.

He holds a PhD in biochemistry from the Uniformed Services University of Health Sciences, a master’s degree from the University of Maryland and a bachelor’s degree from Youngstown State University.

“Dr. Slife brings with him a wealth of knowledge that will only strengthen our already outstanding Board of Trustees,” said President and CEO, Gene Morreale. “His experience will be valuable to our collective leadership and we welcome him.”
Employee News

Improving Primary Care - New Care Coordinator

We would like to welcome Sharon George as the Care Coordinator at Oneida Healthcare. The Care Coordinator is a new role within our primary care offices as we move forward in our mission to expand our Patient Centered Medical Home (PCMH) from Verona to our other offices in Canastota and Chittenango.

The role of Care Coordinator is to assess a patient’s needs beyond that provided in the primary care office. Sharon will be taking our highest risk patients and identifying the medical, social, economic, and the psychological barriers that exist to maintaining their health. This can range from social services, transportation, medication reminders or a combination of challenges that a complex patient might have in accessing high quality care. Often these complex patients find themselves visiting the Emergency Department for conditions that could be managed in a primary care setting. Sharon’s vast social work and office management experience make her an excellent choice for this position.

Our offices will be referring patients to Sharon to identify ways in which OHC can assist our patients in receiving ongoing, quality care. The role of the Care Coordinator enables the providers to spend less time tracking down barriers and more time giving a patient comprehensive quality care.

Collectively the providers, care coordinator, clinical and clerical staff work as a team to provide high quality preventative care in a PCMH. A PCMH is a team based health care delivery model led by a physician that provides comprehensive and continuous medical care to patients with the goal of obtaining maximized health outcomes.

New to OHC (February 16 - March 15)

Sarah Campbell
Dietary - Food Service Helper

Stacey Conley
ACF HIM - Clinical Documentation Specialist

David Coriale, Pharm D
Pharmacy - Pharmacist

Kayla Dumas
Housekeeping - Housekeeping Aid

Christian Hadlock, RN
ACF Nursing - Emergency Department RN

Jason Malay
Central Services - Central Sterile Tech

Amy Muriehead
Practice Management - Medical Office Asst.

Amy New, LPN
ECF 5th floor - LPN

April Perkins
Housekeeping - Housekeeping Aide

David Rahme
Pharmacy - Pharmacy Aide

Dante Sandleben
Dietary - Food Service Helper

Deanna Smith, RN
ECF 5th floor - RN

John Wainman
Practice Management - Medical Office Clerk

Jennifer Winchell, RN
ECF 5th floor - RN

Megan Zogby, RN
ACF Nursing - Endo RN

Kudos - New to the BEAT

The following employees were named in patient feedback for providing exceptional care from February 16 to March 15. We will be recognizing employees named in patient feedback each month.

Nancy Keville, RN
Kaley Jacob, RN
John Ceigler, RN
Sharon Louis-Kadushin, RN
Joseph Sciarrino, CRNA
Donna Wiley, RN
Anita Ackerman, RN
Debora Pfluke, RN
Jennifer Smith, RN
Marcia McNabb, RN
Melissa Russell, RN
Judith Creeden, RN
Maureen Robinson, RN
Julie Benedict, RN
Hollyce Hodges, RN
Nancy Tuzzolino, RN
Mohammed Vakil, MD
Wael Muakkassa, MD
Nurudin Cemer, DO
Keri Thayer, RN
Dana Delorm, RN
Andrew Parlow, CNA
Kelly Collins, RN

Jennifer Bloss, RN
Stacy Sargent, RN
Kirk Gorman, CNA
Kristen Menard, RN
Laura Mallinder, RN
Sarah Willis, CNA
John Kelly, MD
Nancy Dean Grosack, DPM
Jessica Newman, RN
Heather Ames, RN
Michael Thomas, MD
Stephanie Tabolt, RN
Nicole Tedford, RN
Maria Howard, RN
Jamie Williams, CNA
Susan Okey, RN
Moon Burke, CNA
Karen Reeder, RN
John Knox, RT
Joseph Dlugolecki, RN
Deanna Greene, RN
Kimberly Alter, RN
Janice Costello, RN

Lori Edel, RN
Shari Carinci, RN
Teresa Delaney, RN
Brenda Hull, RN
Heather Fikes, CNA
Cynthia Jarrell, RN
Dietary
Housekeeping
Tanya Pinard
Daniel Harter
John Kroviak
Terry Muir
Mickey Fox
Robert Caraher, LPN
Brandee DuBois, RN
Sharon Stoner, RN
Patricia Bovi, RN
Christina Rood, RN
Marguerite Jennings, RN
Anne Kopytowski, RN
Elizabeth Kelly, RN
Jullien Mowatt, RN
What’s New?

From the Cover - Operating Room

Oneida Healthcare is committed to pairing the latest state-of-the-art technology with highly trained staff to keep quality care local. Our Operating Room is a symbol of this commitment.

Imagine having major surgery performed through the smallest of incisions. Imagine having the potential for significantly less pain, a shorter hospital stay, minimal scarring, faster return to normal daily activities, and the potential for better clinical outcomes. That type of care is available right here at Oneida Healthcare using our robotic da Vinci Surgery System. We specialize in Colorectal, GYN, and General Surgery with the da Vinci Surgical System.

The da Vinci Surgical System features a magnified 3D high-definition vision system and tiny wristed instruments that bend and rotate far greater than the human hand. As a result, da Vinci enables our surgeons to operate with enhanced vision, precision, and control. This degree of sophistication produces more positive outcomes for the patients we serve. Dr. Pedro Del Pino has completed the most single site gallbladder surgeries of any surgeon in the region with over 200 cases and zero complications.

In addition to da Vinci, the OR also features Electromagnetic Navigation Bronchoscopy (ENB). ENB procedures provide a minimally invasive approach to accessing difficult to reach areas of the lung aiding in the diagnosis and management of lung disease.

Using a CAT scan, the super-Dimension navigation system with LungGPST technology creates a roadmap of your lungs, like a GPS does in a car. Other biopsy options use more invasive techniques with higher risk of complications. Pneumothorax (collapsed lung) is the most common risk. Rates can be as high as 40% for procedures such as needle biopsies. Pneumothorax occurs in less than 3% of ENB procedure patients.

Oneida Healthcare provides high quality local surgical care, both in the inpatient and outpatient/ambulatory settings. In addition to general surgery, surgical specialties include: colorectal, thoracic, orthopedics, urology, ENT, podiatric, and gynecologic. Surgical modalities include open procedures, traditional laparoscopic, and da Vinci robot-assisted surgeries.

It is the combination of technology and highly trained staff that we produce consistent quality patient outcomes. Together, they improve our Circle of Care.

Caring Star Recognition

In March, the 2nd floor staff of the ECF received the Caring Star recognition for their hard work with a resident who had been admitted to the unit in a very poor state. Through their combined efforts, the resident flourished and continues to do well under their care.

Candace Schucht, ECF Director of Nursing, commended the staff for the high level of care they provided. As a token of their appreciation, Candace had department heads hold message cards that read: "We "mint" to tell you we appreciate you!" The 2nd floor staff was then given a Pepper"mint" Pattie and awarded with a "Caring Star Certificate" for their effort. Great job!
Emergency Department Patient Navigator

There is a new position in the Emergency Department that is integral to improving access to care for Oneida Healthcare’s patients. Linda Lang is our new Patient Navigator and as such, she is working collaboratively with our ED clinical care team and with individual ED patients to assist them in obtaining follow up care with a primary care provider.

This position is a result of the DSRIP (Delivery System Reform Incentive Payment) Program transformation efforts with an over-arching goal to achieve a 25 percent reduction in avoidable ED visits and hospital use over five years. This position focuses on the patients who are using the ED for their primary care needs, who would be better served by having their own primary care physician.

Linda will be working closely with the patients who do not have a primary care physician or who are utilizing the Emergency Department for non-emergent problems that could be treated in a physician’s office. In addition, Linda will be helping the patient identify their social concerns including: housing, dietary resources, transportation, health literacy barriers, medication access, and then assist the patient in finding solutions or community resources to help them. If the patient doesn’t have insurance, Linda connects the patient with Jani McLaughlin, a Certified Application Counselor here at the hospital that can assist patients with signing up for Medicaid/Exchange products as well as reviewing for Financial Assistance. Linda is also working closely with our Primary Care practices within our Circle of Care. She is in close communication with Sharon George; the Care Coordinator of our practices, to obtain a timely follow-up appointment with a primary care physician. Linda will also be providing educational materials to the patient on the appropriate use of the emergency room.

Improving the health of populations and expanding access to care for those who need it most is a challenging goal – but also one that could have the most far-reaching positive impacts on healthcare. Linda has already had a positive impact on many lives in the short 3 weeks she has been in this position.

Linda Lang

Sherry Bugliione MS,RN
Director of Integrated Care & Strategy Deployment

Accepting New Patients at the Following Locations:

Canastota-Lenox Health Center  
(315) 697-5272

Chittenango Family Care  
(315) 687-5100

Chittenango Internal Medicine  
(315) 510-3677

Verona Health Center  
(315) 363-3482

Women’s Health Associates  
(315) 363-9380 - Oneida  
(315) 336-4721 - Rome

Compliance Corner

HIPAA/Corporate Compliance Tip of the Month

A new state law will become effective on April 23, 2016. New York’s CARE Act (Caregiver Advise, Record, and Enable Act) was initiated as part of AARP’s national campaign to advance legislation that creates a process for hospital patients to formally identify a caregiver who may provide after-care assistance to a patient at home. This law will apply to only inpatients age 18 and over that are discharged back to their home.

If the patient identifies a caregiver, Oneida Healthcare must include the caregiver in the discharge planning process and offer appropriate instruction related to administering certain post-discharge care tasks. A new internal policy, RI.01.021, has been created to ensure our compliance and the required documentation that will need to be captured has been built in Meditech. Look for more information to come!

Renee Olmsted, RHIA
Director of Corporate Compliance/ Risk Mgt/Privacy
Do you feel tired and sleepy during the day? You could be one of the more than 40 million Americans suffering from a chronic sleep disorder and not even know it. In fact, nearly 90 percent of people with Sleep Apnea remain undiagnosed. Obstructive Sleep Apnea causes your body to stop breathing during sleep. Tissues in the back of the throat collapse and block the airway, stopping air from getting to the lungs. Blockage of the airway can happen a few times a night or several hundred times a night. Left untreated, sleep disorders such as Sleep Apnea can take a toll on your life and health. Recent studies have found that the risk of premature death is three times higher in people with undiagnosed Sleep Apnea. That is why we are pleased to offer a state-of-the-art Sleep Center locally in partnership with Franciscan Companies, The Oneida Healthcare Sleep Center.

Led by Dr. El Bayadi, the Sleep Center staff provides exceptional diagnosis and treatment of your chronic sleeping disorders. Our team of Registered Respiratory Therapists has over 75 years of combined experience in sleep-related treatment. The Oneida Healthcare Sleep Center is also accredited by The American Academy of Sleep Medicine, which is the highest accreditation in the field.

Located at 600 Seneca St. in Oneida, our recently renovated Sleep Center is a modern four-bed sleep laboratory that offers state of the art technology and is designed for comfort. Each room is intended to make you feel as comfortable as possible by representing a home-like environment. The color scheme in the Sleep Center has been designed for relaxation and comfort. The rooms are carpeted and include large beds, televisions, and air conditioning.

The Sleep Center operates six days a week and even offers home sleep studies. If you are interested in making an appointment, ask your doctor for a referral to the Oneida Healthcare Sleep Center. For more information, please visit us on the web at oneidahealthcare.org/sleep-lab or call 315-363-4419 for an appointment.
TO MAIL: Apply postage, receiver’s address and seal open ends of the newsletter.

GOT TALENT II

APRIL 30TH AT 7PM
ONEIDA HIGH SCHOOL AUDITORIUM

TICKETS $10 / AT THE DOOR

1ST - $500 | 2ND - $300 | 3RD - $100

★ CHILDREN (8 - 12)
★ TEENS (13 - 17)
★ ADULTS (18 +)

PRESENTED BY
Oneida Healthcare AUXILIARY