



## Oneida Healthcare's Notice of Nondiscrimination

Oneida Healthcare complies with applicable Federal Civil Rights and New York State laws and, as a result, does not discriminate against, exclude or treat people differently on the basis of *race, color, national origin, culture, age, language, physical or mental disability, religion, source of payment, socioeconomic status, sex (gender), sexual orientation, gender identity or gender expression.*

Oneida Healthcare provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified Sign Language Interpreters (American Sign Language, onsite/remotely)
- Written information in other formats (large print, audio/audio recorders, accessible electronic formats, other formats)

Oneida Healthcare will provide free language services to people whose primary language is not English (LEP-Limited English Proficiency), such as:

- Qualified interpreters familiar with their language and medical terminology
- Information written in other languages (vital forms converted to applicable languages)

**If you need these services, please contact Civil Rights Coordinator, Renee Olmsted, RHIA at 315-361-2117 or [rolmsted@oneidahealthcare.org](mailto:rolmsted@oneidahealthcare.org) or any individual in the facility that you require assistance and arrangements will be made.**

If you believe that Oneida Healthcare has failed to provide these services or discriminated in another way on the basis of race, color, national origin, culture, age, language, physical or mental disability, religion, source of payment, socioeconomic status, sex (gender), sexual orientation, gender identity or gender expression, you can file a grievance in person, by mail, fax, or email, with the following:

Renee Olmsted, RHIA, Civil Rights Coordinator  
Director, Corporate Compliance, Risk Management, Privacy  
Oneida Healthcare  
321 Genesee Street, Room 122  
Oneida, NY 13421  
[rolmsted@oneidahealthcare.org](mailto:rolmsted@oneidahealthcare.org)  
P - 315-361-2117  
F - 315-361-2317

If you need help filing a grievance, Oneida Healthcare is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr>, or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue, SW  
Room 509F, HHH Building  
Washington, D.C. 20201  
P – 1-800-368-1019  
TDD – 800-537-7697

Complaint forms are available at: <http://www.hhs.gov/ocr/office/file/index.html>