



COMMUNITY RESOURCE GUIDE

Provided by Care Transition Services 363-6000 ext 1133

EDM (01504) 2/15 Community Resource Guide rev: 4/15

ONEIDA HEALTHCARE CENTER

COMMUNITY RESOURCE GUIDE

This packet contains a list of home health care providers that operate in our area that are certified or licensed by the New York State Department of Health. Listed are the services these organizations provide, as well as phone numbers to arrange for such services. If you have any questions, please call the Care Transition Services Dept. at 363-6000 ext. 1133.

ABUSE INFORMATION

Child Abuse Hotline	800-342-3720
Crisis Intervention.....	336-2215
Emmaus House for Women & Children	797-3339
NYS Domestic Violence Hotline	800-942-6906
Rape Crisis	366-5000
Victims of Violence	363-0048
Hotline.....	366-5000

ADULT DAY CARE CENTERS

Cazenovia Senior Day Care (Medical)	
Cazenovia.....	655-5464
Charles Sitrin (Medical, Social)	
New Hartford.....	737-2271
Hamilton Adult Day Care Health Center (Medical)	
Hamilton.....	824-6230
Lutheran Home (Social)	
Clinton.....	235-7149
Presbyterian Home (Medical)	
New Hartford.....	272-2255
Sherburne Senior Day Care (Medical)	
Sherburne.....	607-234-4051
Stonehedge (Medical)	
Rome.....	337-0550 x1123

ADULT HOME FACILITY

Brookdale at East Side Manor (Private pay)	
Fayetteville.....	637-5127
Hazel Carpenter Home (Private pay)	
Oneida.....	363-1470
Lutheran Care (Private, SSI)	
Clinton.....	853-5515
Masonic Wiley Hall Residential (Private, SSI)	
Utica.....	798-4932
Presbyterian Home (Private pay, SSI)	
New Hartford.....	797-7500
Willow Park (Private pay, SSI)	
Utica	732-2257

ADULT PROTECTIVE SERVICES

Madison County	366-2211
Oneida County.....	798-5000
Onondaga County	435-2815
Madison County (child).....	366-2548
Oneida County (child) Rome.....	338-0269
Utica.....	798-5264

ALTERNATIVE CARE/REHABILITATION FACILITIES

Oneida Healthcare Extended Care Facility.....	361-2108
Bethany Gardens Skilled Nursing Living Center.....	339-3210
Betsy Ross Nursing Home.....	339-2220
Bridgewater Center for Rehabilitation & Nursing.....	607-722-7225
Central Park Rehabilitation & Nursing Center.....	475-1641
Charles T. Sitrin Healthcare Center.....	737-2405
Colonial Park Rehabilitation & Nursing Center.....	336-5400
Crouse Community Center.....	684-9595
Crossings Nursing & Rehabilitation Centre.....	656-7277
Eastern Star Home.....	736-9311
Elderwood Health Care at Birchwood.....	457-9946
Faxton St. Luke's Healthcare Acute Inpatient Rehab Unit.....	624-8620
Folts Home.....	866-6964
Focus Rehabilitation & Nursing Center.....	732-0100
Grand Rehabilitation & Nursing (Chittenango).....	687-7255
Grand Rehabilitation & Nursing (Rome).....	533-1600
Harding Nursing Home.....	841-4156
Heritage Health Care Center.....	797-7392
James Square Health & Rehabilitation Center.....	474-1561
Lewis County General Residential Healthcare.....	376-5496
Loretto Health & Rehabilitation Center.....	413-3481
Lutheran Home of CNY.....	235-7130
Masonic Home Community.....	798-4800
McHarrie Life Senior Community.....	638-2521
Menorah Park Jewish Health & Rehabilitation.....	446-9111
Mohawk Valley Nursing Home.....	895-4050
Pines at Utica.....	797-3570
Presbyterian Home of CNY.....	797-7500
Rome Residential Health Care Facility.....	338-7305
St. Camillus Health & Rehabilitation Center.....	488-2951
St. Joseph's Nursing Home.....	797-1230
St. Luke's Home.....	725-6776
Sitrin Rehabilitation Center.....	797-8000
Sunnyside Care Center.....	656-7218
Sunset Nursing Home.....	942-4301

COUNSELING SERVICES

Catholic Charities (Utica).....	724-2158
Catholic Charities (Oneida).....	363-5274
Community Health & Behavioral Services	798-8868
Family Counseling Service Madison County.....	280-0400
Family Services of Mohawk Valley.....	735-2236
Madison County.....	363-5274

HEALTHCARE CLINICS

Canastota-Lenox Health Center	697-5272
Chittenango Family Care	687-5100
Chittenango Internal Medicine.....	510-3677
Mary Rose.....	280-0855
Maternal Health Center	363-5297
Planned Parenthood.....	363-3950
Quick Care	363-2123
Verona Health Center	363-3482

HOME ENERGY ASSISTANCE PROGRAM (HEAP)

Madison County	366-2211
Oneida County Office for the Aging (Rome)	338-0240
(Utica)	798-5456
Mohawk Valley Community Action (Rome)	339-2549

To apply online:

<http://otda.ny.gov/programs/heap/apply/>

HOSPICE

Hospice of CNY.....	P-634-1100 F-634-2111
Hospice & Palliative Care.....	P-735-6484 F-624-0848
Oswego County Hospice.....	P-349-8259 F-3498269

INSURANCE INFORMATION

Medicaid Office (Rome)	356-1318
Medicaid Office (Utica)	798-5511
Medicaid Office (Wampsville)	366-2211
Medicare Office	800-342-3736
SSI-Financial.....	798-5628
Medical.....	798-5459
Ins. Navigator for Madison County (Call for appointment).....	956-9374
Open Tues, Wed, and Friday – 8:30am – 4:30pm	

IV VENDORS

Advanced Care	P-800-582-3409.....	F-866-689-3569
Apria	P-800-233-5285.....	F-518-689-2901
CNY Infusion	P-424-7027.....	F-424-7638
Coram (Enteral)	P-463-5218.....	F-800-693-7322
Lincare (Syracuse).....	P-492-1964.....	F-469-9744
Lincare (Utica).....	P-793-8945.....	F-724-2966
Pacific Pulmonary Services.....	P-800-637-0131....	F-434-8899
St. Joseph's Home Care.....	P-458-2800.....	F-458-1193
Upstate Home Care.....	P-888-648-2211....	F-437-3978

LAW ENFORCEMENT

Madison County Sherriff	366-2318
Oneida City Police	363-9111
State Troopers	366-6000
Social Service Legal Div.....	798-5742

LEGAL AID

Herkimer, Lewis, Madison and Oneida Counties	793-7000 F-732-3202
Oswego County	532-6900 F-342-1891
Onondaga and Cayuga Counties	703-6600 F-671-0062

LICENSED HOME CARE AGENCIES

<u>AGENCY</u>	<u>PHONE/FAX</u>	<u>SERVICES*</u>
Caregivers (Rome)	P-337-6890 F-337-9903	NSG-HHA-PCA
Caregivers (Utica)	P-797-7050 F-797-7343	NSG-HHA-CO-PCA
Family Home Care (Rome)	P-336-3920 F-339-7270	NSG-HHA-PCA
Integrity Home Care	P-468-1484 F-468-3688	NSG-HHA
Nurse Core of Syracuse	P 433-9100 F-433-0035	NSG-HHA
Sibly Nursing	P-474-1843 F-474-7023	NSG-HHA
Stafkings (Syracuse)	P-432-5636 F-432-0916	NSG-HHA-CO-PCA

*SP-Speech, CO-Companion

NSG-Nursing, HHA-Home Health Aide, PT-Physical Therapy, OT-Occupational Therapy

PCA-Personal Care Attendants, MSW-Medical Social Worker, DI-Dietary, RT-Respiratory

MATERNAL/CHILD HEALTH

Maternal Health Center	363-5297
Child Early Intervention/Madison County Prevention.....	366-2361
Maternal Child Health	798-5906
Moms Program	798-5826
NYS Dept. of Health Bureau (child early intervention).....	518-473-7016
WIC.....	
Madison County.....	363-3210
Rome Office.....	356-4755
Utica Office.....	798-5066

MEAL-SNACK

Madison County Snack	697-5700
Oneida County Snack	798-5456

MEDICAID TRANSPORT

Madison County	1-855-852-3288
Chenango County	1-855-733-9396
Cortland County	1-607-758-9471
Oneida County	1-855-852-3288
Onondaga County	1-855-852-3288
Oswego County	1-855-733-9395
Otsego County	858-6444

MEDICAL EQUIPMENT VENDORS

Oneida Health Support*	P-280-6699	F-458-8640
American Home Patient (Syracuse).....	P-438-3121.....	F-438-3122
American Home Patient (New Hartford).....	P-732-1119.....	F-732-0825
Apria Health Care	P-463-5217.....	F-463-5218
Associated Health Care	P-434-8804.....	F-434-8899
Capital Oxygen Supply	P-451-9755.....	F-451-7833
Connect Medical	P-363-1236.....	F-361-4884
Continuing Care Services.....	P-624-4663.....	F-624-4540
First Community Care	P-432-1321.....	F-432-0813
Home & Hospital.....	P-724-6767.....	F-724-2037

Lincare (Syracuse) (Infusion).....	P-492-1964.....	F-469-9744
Lincare (Syracuse) (Respiratory).....	P-472-0461.....	F-478-7433
Lincare (Rome).....	P-334-0500.....	F-334-0501
Lincare (Utica).....	P-793-8341.....	F-793-8946
Nunn's	P-339-4084.....	F-339-4134
St. Elizabeth Health Support	P-734-4407.....	F-737-0414
Tri-County Home Care	P-414-0130.....	F-414-0131
Upstate Home Care.....	P-853-1280.....	F-853-1285

***Oneida Hospital Financial Affiliation**

MEDICARE APPROVED HOME HEALTH AGENCIES

<u>AGENCY</u>	<u>PHONE/FAX</u>	<u>SERVICES*</u>
Acacia Homecare	P-266-0614 F-266-0298	NSG-HHA-OT-PT-SP-MSW-DI
At Home Care (Herkimer County)	P-607-432-7924 F 607-432-3156	NSG-HHA-OT-PT-MSW-RT
Gentiva (Oswego County)	P-342-0510 F-888-999-4558	NSG-HHA-OT-PT-MSW-SP-DI
Homecare Rochester (Mad. Co.)	P-280-0681 F-280-0706 Toll Free – (800) 270-4904	NSG-HHA-PT-MSW-DI-SP-OT-RT
Oswego County Public Health	P- 349-3548 F-349-3458	NSG-HHA-PT-OT-MSW-DI-SP
Oswego Health Home Care	P-598-4442 F-458-4644	NSG-HHA-PT-OT-MSW-DI-SP
St. Elizabeth's Home Care	P- 624-4970 F-732-7216	NSG-HHA-OT-PT-MSW-DI-SP
St. Joseph's	P-458-2800 F-458-4644	NSG-HHA-PT-OT-MSW-DI-SP-RT
Visiting Nurses Association (Utica) Intake Department	P-624-8900 F-624-4540 P-624-4663	NSG-HHA- PT-OT-MSW-DI-SP-
VNA (Rome)	P-334-7035 F- 738-7737	
VNA Homecare of CNY (Syracuse)	P-477-4663 F-477-9584	

***SP-Speech, CO-Companion**

**NSG-Nursing, HHA-Home Health Aide, PT-Physical Therapy, OT-Occupational Therapy
PCA-Personal Care Attendants, MSW-Medical Social Worker, DI-Dietary, RT-Respiratory**

MENTAL HEALTH

Alvarez, Leslie CSW.....	361-4610
Catholic Charities.....	724-2158 & 363-5274
Community Health and Behavioral Svcs, Utica	798-8869
Counseling Center of New Hartford	724-6702
Counseling Services of Sherrill	363-7005
Family Counseling Services (formerly ADAPT)	280-0400
Family Services of Mohawk Valley, Rome	336-3090
Family Services of Mohawk Valley, Utica.....	735-2236
Kids Oneida.....	792-9039
Madison County Mental Health, Cedar House	361-8413
Madison County Mental Health Dept/Crisis Intervention Svcs.....	366-2215
Mental Health Connections of Rome	337-0773

Mental Health Connections (Utica).....	735-9501
Mental Health Crisis.....	732-6228
Milestones.....	507-5800
Mohawk Valley Psych Center (Rome).....	336-6230
Mohawk Valley Psych Center (Utica).....	738-3800
Mohawk Valley Psych Center ACT Team.....	738-4023
Mohawk Valley Home Care (MVHC)	624-4663
Neighborhood Center Adult Clinic.....	272-2748
Neighborhood Center Child Guidance Clinic (Utica).....	272-2700
Neighborhood Center Child Guidance Clinic (Rome).....	272-2730
Oneida County (Rome)	336-6230
Oneida County (Oriskany).....	768-3660
Oneida County Mobile Crisis Assessment Team.....	732-6228
Senior Network Health	624-4663

OFFICE FOR THE AGING

Lifeline.....	492-8175
Madison County	697-5741
Oneida County (Rome)	356-0550
Oneida County (Utica)	798-5456

OTHER HOME AGENCIES

Compassionate Elder Care.....	225-1410
Home Helpers.....	832-2049

SOCIAL SECURITY

Syracuse.....	800-772-1213
Utica	877-405-6750

SUBSTANCE ABUSE

Addiction Crisis Center.....	735-1645 x162
Alcoholics Anonymous.....	533-1227
Bridges.....	697-3947
Crouse Irving Chemical Dependency Treatment Services.....	1-800-727-6873
Family Counseling Services.....	280-0400
Insight Chemical Dependency Treatment Services.....	724-5168

SUPPORT GROUPS

Alzheimer’s Support Group.....	1-800-272-3900
American Cancer Society (Utica).....	724-8125
American Diabetes Assoc (Utica).....	735-6434
American Heart Association.....	797-8906
American Red Cross (Oneida).....	363-2900
American Stroke Assoc.....	1-888-478-7653
(Utica).....	797-8906
ARC (Madison County).....	363-9281
(Oneida-Lewis Chapter).....	735-6477
Arthritis Foundation.....	1-800-283-7800
Association for the Blind	797-2233
Association for the Blind	797-2233
Physically Handicapped Children.....	366-2297
Planned Parenthood	363-3950

TAXI

A Better Cab Co.	280-6878
Dad's Taxi	363-0301
Delano Taxi	697-3237
MOMs Taxi	415-2163
Oneida Taxi	363-3060
Star Taxi	363-3797

TRANSPORTATION

Abel Stretcher.....	472-3393
Birnie Bus (wheelchair)	336-3950
Capital District (Syracuse).....	732-1400
CNY Wheelchair Van	798-8787
Kunkle (wheelchair)	733-3351
Mobile Life (WC Van, Stretcher)	1-607-674-9600
Suburban (stretcher)	437-0058
Vineall Ambulance	361-1000 F-363-5319
VNA LTC Program Transportation-VNA Options	477-9501

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